

CONTACT

For further information or if you have any questions please do not hesitate to contact our Customer Relations department:



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DanPilot



Products & Pricing 2020

Updated January 1st 2020

Port Pilotage

YOUR TIME, YOUR SAFETY – OUR COMMITMENT

PREAMBLE

At DanPilot, our aim is to ensure an optimal pilotage operation for our customers, adhering to the expectations of all parties involved with regards to time, safety and reliability.

As of January 1st 2020, our products and prices will remain unchanged from 2019. For calculation of our rates, please refer to our website www.danpilot.dk as always, in addition to below explanation of our rate policy for port pilotage service as of January 1st 2020:

RATE STRUCTURE

The applicable rate charged for a given port pilotage is calculated based on the following elements:

Basic fee

The basic fee is dependent on the firm notice given, and on the nature of the operation, as per below "Ordering Pilotage"

Vessel fee

Vessel fee is calculated based on the dimensions of the vessel, and the draft during pilotage.

Pilotage fee

Pilotage fee is calculated based on the dimensions of the vessel, draft during pilotage and route piloted.

Travelling expenses

A 7% charge levied on the above elements, covering the expenses and time associated with the transport of the pilot to/from the vessel.

ORDERING PILOTAGE

When calculating the rate of the pilotage service provided, below types of orders are considered:

PILOTAGE INTO PORT

Standard order Standard order rate is applied (Basic fee kr. 5.100)  Minimum 24 hrs. notice

PILOTAGE FROM PORT OR SHIFTING* OPERATION

Early order Early order rate is applied (Basic fee kr. 4.200)  Minimum 7 hrs. firm notice

Standard order Standard order rate is applied (Basic fee kr. 5.100)  Minimum 4 hrs. firm notice

Urgent order Standard order rate + 30% (Basic fee kr. 5.100)  Less than 4 hrs. firm notice

Orders not meeting above notice requirements (24 hours / 4 hours) are served to the greatest extent possible within the requested ETA/ETD. DanPilot reserves the right to refuse pilotage service in the event that the provided notice is shorter than the required notices.

Upon forfeiture of Early order rate or On Call Discount (e.g. by way of later amendments to ETD), same can not be re-earned regardless of subsequent notice lengths.

*Basic fee does not apply to shifting operations which is based on Vessel fee. Urgent Order for shifting operations (<4hrs notice will be added +30%.)

As of January 1st 2020, minimum fee for shifting will be kr. 5.850,- + Travel Fee

WAITING TIME

Waiting time is added to the invoice in the event that a pilotage is not commenced within 30 minutes of the accepted ETA/ETD, or in the event that the pilotage is halted due to weather, provisioning, bunkering, machinery repairs or any other reason not due to the pilotage operation or the navigation of the Vessel, and the pilot remains onboard.

Waiting time Per commenced hour DKK 1.950

CANCELLATION

In the event that an order is cancelled or pilotage must be aborted for any reason not to the fault of the pilot.

Pilotage into port:

If >12 hours between time of cancelling and ETA No charge
If <12 hours between time og cancelling and ETA Cancellation fee (kr. 3.500)
If cancelled after ETA, or if pilotage has been commenced Pilotage is charged at full price

Pilotage out of port or shifting operation:

If >4 hours between time of cancelling and ETA No charge
If <4 hours between time of cancelling and ETA Cancellation fee (kr. 3.500)
If cancelled after ETD, or if pilotage/shifting has been commenced Pilotage is charged at full price

*Pilotage is deemed having commenced when pilot sets first foot on vessel or pilot ladder.

LATE ARRIVAL DISCOUNT

In the event that the pilot commences* the pilotage later than the accepted ETD/ETA in accordance with the official notice requirements by more than 30 minutes, and the delay is not caused by faults/errors or omissions by the customer/ vessel/agent or their servants, DanPilot will subtract a Late Arrival Discount on the rate of the pilotage.

25 % discount on the rate of the pilotage is deducted.

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* Pilotage is deemed having commenced when pilot sets first foot on vessel or pilot ladder